



**WARRANTY INCIDENT REPORT  
& FOLLOW-UP Rx**

Please fill out the form below to the best of your ability with all of the information you have at this time. Fax completed form with a copy of the QC label from the bundle(s) containing the defective blocks. Call or email BuildBlock with any questions.

Office #: 405-840-3386  
 Email: orders@buildblock.com  
 Fax: 831-597-0792

|                                                              |  |
|--------------------------------------------------------------|--|
| <b>Date of incident:</b>                                     |  |
| <b>Reported by:</b>                                          |  |
| <b>MYBB Order Number:</b>                                    |  |
| <b>BB Customer Number:</b>                                   |  |
| Name:                                                        |  |
| Address:                                                     |  |
| City, St, Zip:                                               |  |
| Home Phone:                                                  |  |
| Cell Phone:                                                  |  |
| Email:                                                       |  |
| <b>Installed by</b> (if other than customer listed above):   |  |
| Name:                                                        |  |
| Address:                                                     |  |
| City, St, Zip:                                               |  |
| Home Phone:                                                  |  |
| Cell Phone:                                                  |  |
| Email:                                                       |  |
| <b>Description of Incident:</b>                              |  |
| <b>Date Blocks received:</b>                                 |  |
| <b>*QC # from bundle label:</b>                              |  |
| <b>(Please include copy of Label)</b>                        |  |
| <b>Factory Blocks Received From:</b>                         |  |
| <b>Description of Action Taken by customer or installer:</b> |  |

\* Quality Control Label must be faxed with completed Warranty Form.